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iQor inks MoU with Centum Learning

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iQor Global Services signed an MoU with Centum Learning for customised capability enhancement solutions for iQor's 20,000 employees. This MoU comes right after iQor announced on Tuesday to invest \$200 million to build an expanded service network, delivering end-to-end repair services, and will create 20,000 new jobs across India.

Centum Learning will help iQor in developing talent, enhancing skill and capacity building. The collaboration will also provide need based learning and development solutions. Centum will also help iQor for sourcing skilled manpower from multi-skill development centres established by them under the Pradhan Mantri Kaushal Vikas Yojana (PMKVY) and various other initiatives, to meet India's increasing demand for skilled, immediate product support.

"Our people hold the responsibility of recognizing the brand value and maintaining the brand value of two major brands – that of our customer, and then that of iQor. If we take care of our people, they will take care of our customers and delight them. This partnership with Centum Learning is our resolve to provide best-in-class training to all our employees, to enable them to delight our customers. In Centum Learning we have found a top quality skill development partner that will also be very instrumental in enabling us to hire a large number of skilled employees through Centum Learning's PMKVY multi-skill development centers and other centres across India," said Hartmut Liebel, iQor president & CEO.

"This kind of collaboration is another step which showcases our ability to deliver customized training



QUICK POLL

solutions that allow our customers to meet their critical business objectives, at a scale and in all the geographies that our customers are demanding today...," said Sanjeev Duggal, CEO & director, Centum Learning.

iQor is world's largest aftermarket services provider with over \$1.5 billion revenue, and delivers end-to-end aftermarket services for multitude of industry segments, servicing top global brands. Centum Learning offers end-to-end training solutions and has 1.2 million skilled people in emerging economies.

Topics: **Learning & Development**, **Employee Engagement**, **Corporate**

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